## Terms and Shipping Policies


#### Abstract

Please use the order form enclosed in this catalog. Be sure to fill it out completely as all of this information will be needed to fill your order accurately. Be sure to give a complete description of each item needed and the make of your truck.

It is our goal to ship all orders within six working days of receipt of order and payment. Please allow time for delivery. Motor freight approximately 10 days. UPS approximately five days.


PAYMENT - IMPORTANT - PLEASE READ CAREFULLY
Orders paid by money order, certified check, MasterCard, VISA and Discover will be shipped upon receipt of order.
Orders paid by personal check will require bank clearance before shipping. Allow 10 business days, plus shipping time.
Custom parts and pre-finished wood are payable with cashier's check or money order or cash only. No credit cards accepted on these items

## TO ORDER BY PHONE

To order by phone, please have the following information ready: complete shipping address and a complete description of all parts wanted. If you choose to use your bank card, have the card number and expiration date ready.

## RETURNS

If you are not happy with any part, it may be returned freight prepaid in original condition within 15 days for replacement or refund. No returns accepted without prior approval and authorization number. If we filled the order incorrectly, we will refund your return freight charges. If you ordered the wrong parts or simply don't want the parts, there will be a $15 \%$ restocking fee. Parts are not refundable if modified.

## PRICES

We will attempt to maintain the prices in this catalog, but because of today's changing market, we reserve the right to change prices without notice.

## FREIGHT DAMAGE OR LOSS

When your shipment leaves us, the carrier assumes liability for damaged or missing merchandise. Open and examine the shipment. Note any damage on the bill of lading before signing. If necessary, notify the carrier at once and request an inspection. To help support a claim, save all the packaging and damaged merchandise.

LIABILITY
Bruce Horkey's Wood and Parts will not be liable for personal or property damage caused by the use or misuse of any product we manufacture or sell.

## Instructions To Figure Shipping and Handling Charges

(Each catalog item has a shipping weight or "freight" listed beside the price.)

O Figure your total shipping weight (from the order form).
O Find the first three numbers of your zip code in the "ZONE CHART. Immediately to the right of your zip code is your zone number.
(0 Multiply the price per pound (below your zone number) by the total pounds of your order.

SAMPLE: Shipping 100 lbs . to Zip Code $95511.955=$ Zone 7 . Zone $7=71$ cents per pound. $100 \times 71$ cents $=\$ 71$ shipping and handling.

## Oversize UPS Fees

Any package over 48 " and up into 96 "will have a $\$ 16$ oversize charge added to the base UPS package charge. Bed kits are sent in multiple packages, depending on the amount of boards in the set. Skid Strips are usually sent in one package.
Anything over $96^{\prime \prime}$ will incur a $\$ 150$ maximum oversize fee per package. Call or email for help.

## MOTOR FREIGHT SHIPPING INSTRUCTIONS

Oversized and overweight parts shipped via motor freight must be paid for in advance. There is a small handling and crating charge to help protect your parts.

NOTE: We ship the most economical way.
We will refund any excess shipping costs.
NOTE: Call for information on delivery outside continental United States or 2nd Day Air service.

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            Store Business Hours:
Monday through Friday, 8:30 a.m. to 4:30 p.m.
            Central Time
            ORDER PHONE 507-831-5625
            or FAX 507-831-0280
E-MAIL sales@ horkeyswoodandparts.com
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GROUND SERVICE ZONE CHART Service to 48 Continental United States


